

Mailing Address:  
P.O. Box 8700  
Harrisburg, PA 17105-8700

**Roger Longenderfer, M.D.**  
President and  
Chief Executive Officer

Location:  
409 South Second Street, Ste 2B  
Harrisburg, PA 17104

717 231-8200  
717 231-8240 FAX  
rlongenderfer@pinnaclehealth.org



September 17, 2008

David H. Wilderman  
Acting Executive Director  
Pennsylvania Health Care Cost Containment Council  
Suite 400, 225 Market Street  
Harrisburg, PA 17101

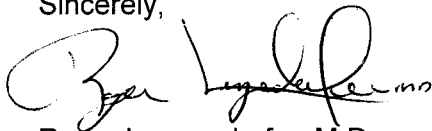
Dear Mr. Wilderman:

Thank you for the opportunity to comment on the "FFY2007 Hospital Performance Report."

Two conditions, Congestive Heart Failure and Complicated Stomach and Small Intestines Surgery, are reported to have a higher than expected mortality rate. All of the mortalities have been reviewed by the appropriate quality committees and no deficiencies nor errors in care were identified. Our medical staff has established quality review committees that meet regularly to identify and review any cases that do not meet strict criteria for care. We appreciate the opportunity to re-evaluate our care of these particular patients, and will continue to carefully assess our care process for these and many other diagnoses on a regular basis.

Pinnacle Health System remains dedicated to improving the quality of care provided to our patients. Thank you again for the opportunity to provide comments on this report.

Sincerely,



Roger Longenderfer, M.D.  
President and Chief Executive Officer