

Patrick J. Brennan, MD Professor of Medicine Chief Medical Officer Senior Vice President

VIA FACSIMILE

September 25, 2007

Pennsylvania Healthcare Cost Containment Council (PHC4) Data Collection Department

RE: Hospital Performance Report -October 1, 2005 – September 30, 2006 PAF2720 Hospital of the University of Pennsylvania

In response to the release of the 2007 PHC4 Hospital Performance Report, we have carefully reviewed all outcomes with particular attention to Codes/DRGs that were not favorable. Fortunately, we have considerable resources and expertise to study the report and validate results as well as pursue more in depth chart review provided by our clinical care givers. These reviews offer us additional insight into our results. We are able to distinguish performance, documentation issues or limitations of the methods. We are pleased to report that we have launched a sepsis reduction campaign led by our Medical ICU directors and look forward to demonstrating improved results in future releases of the PHC4 Hospital Report. We would welcome any venue to share our analysis as well as our strategies for improvement with PHC4 or any Pennsylvania Providers.

We view all external reports as an opportunity to re-evaluate our internal analysis as well as our care processes that impact patient outcomes. We also value the opportunity to participate in expanding the consumer's knowledge of healthcare outcomes so expectations for services are designed with a patient centered approach that is effective and efficient.

Sincerely,

P.J. Brennan, MD Chief Medical Officer and Senior Vice President University of Pennsylvania Health System