



September 18, 2006

Marc P. Volavka
Executive Director
Pennsylvania Health Care Cost Containment Council
225 Market Street, Suite 400
Harrisburg, PA 17101

Dear Mr. Volavka:

Thank you for the opportunity to review and comment on the Pennsylvania Health Care Cost Containment Council's (PHC4) 2005 Hospital Performance Report. We greatly appreciate the work that PHC4 is doing to improve healthcare in Pennsylvania.

Holy Spirit Hospital strives to provide quality healthcare. As we provide quality healthcare, we implement, track and report quality initiatives. Our Quality Council focuses on clinical quality improvements throughout the institution and sets strategic priorities for the upcoming year.

We continue to focus on ways to improve documentation in the medical record by physicians and staff. Our documentation improvement program is essential to meeting the goal of accurately reflecting our patients' severity of illness.

Holy Spirit Hospital supports transparency in the reporting of healthcare quality data. To that end, we established a Quality section on our website (www.hsh.org/quality) that includes information important to consumers on 49 different conditions, as well as our philosophy and vision of continually assessing and improving our quality performance.

As a community healthcare institution, Holy Spirit Hospital takes seriously its responsibility to provide high quality care to our community. We are fully committed to continuous quality improvement.

Sincerely,

Joseph A. Torchia, MD
Chief Medical Officer

A Service of Holy Spirit Health System
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