
GRAND VIEW HOSPITAL**MEMORANDUM**

TO: Marc P. Volavka, Executive Director

FROM: Jane A. Ferry, M.D., Vice President of Medical Affairs

SUBJECT: Hospital Performance Reports, Formal Comments

DATE: September 14, 2006

Grand View Hospital continues its commitment to quality management initiatives and supports the public release of data, such as the reports released by the Pennsylvania Health Care Cost Containment Council. Similar data sets are reviewed internally at the hospital on a regular basis and serve as cornerstones of our quality improvement program. However, these reviews act only as starting points in a process which involves exploring and understanding the care of any and all patients identified as having outcomes beyond the expected norms. Only through such thorough analyses of the data can it be utilized to its fullest potential and consistently improve care for all our patients. Towards that end, we continue to encourage the Council's efforts to deepen the methodology and analyses of their reporting.



Jane A. Ferry, M.D., V.P., Medical Affairs