



UPMC HEALTH SYSTEM

UPMC Presbyterian/UPMC Shadyside

October 14, 2003

Elizabeth B. Concordia
President

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Marc P. Volavka
Executive Director
Pennsylvania Health Care Cost Containment Council
225 Market Street, Suite 400
Harrisburg, PA 17101

Dear Mr. Volavka;

UPMC Presbyterian Shadyside is committed to providing high quality patient care. The mortality information contained in this report indicates that we perform at or below the expected mortality rates in 42 of the 43 DRG categories.

The report includes patient data from October 1, 2001 to September 30, 2002. A more current review of our data (October 1, 2002 to June 30, 2003) for that one DRG shows the ratio of actual-to-expected mortality at 1.0. Also, as part of our ongoing quality monitoring program, an independent physician objectively reviews each mortality. This review is performed to assess whether or not the care provided meets the high quality standards expected, and to support the learning system that underlies the academic and clinical operations of our organization.

We appreciate the tremendous effort and thought that went into the statistical analysis and production of these reports.

Sincerely,

Elizabeth B. Concordia
President & CEO