

4800 FRIENDSHIP AVENUE PITTSHURGH, PA 15224 412-578-5000

December 5, 2002

Mark P. Volavka Executive Director Pennsylvania Health Care Cost Containment Council 225 Market Street Suite 400 Harrisburg, PA 17101

Dear Mr. Volavka:

The Western Pennsylvania Hospital is pleased to have the opportunity to comment on the Pennsylvania Health Care Cost Containment Council's 2001 Hospital Performance Report of twenty-eight selected Diagnosis Related Groups (DRGs).

At the Western Pennsylvania Hospital all deaths are reviewed as part of our continuous monitoring of the quality of care. We are pleased with the outcome of your analysis demonstrating that the mortality rate for all twenty-eight of these DRGs was within the expected range for our institution. In addition, we find the risk-adjusted readmission rate and outlier length of stay data to be valuable tools and will use them to aid in our improvement efforts.

Through an active Performance Improvement Program, the Hospital and Medical Staff work together continuously to evaluate and improve the care provided to our patients. We support the work of the Pennsylvania Health Care Cost Containment Council in its efforts to enhance the quality of patient care.

Sincerely yours,

Kim Carino

James M. Collins President and Chief Executive Officer

Lee Walter, M.D. Physician Director of Utilization Management

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Marian Block, M.D. Medical Director for Quality