

November 12, 1999

Marc P. Volavka, Executive Director
Pennsylvania Health Care Cost Containment Council
225 Market Street, Suite 400
Harrisburg, PA 17101

Dear Mr. Volavka:

Thank you for the opportunity to comment on the soon-to-be-publicly released report on diabetes – *The Role of HMOs in Managing Diabetes*. After reviewing the information there is only one thing that I would like to comment on.

Where it asks in the report “Does the health plan routinely measure the number of members with diabetes who have the following screenings performed?” we did not report percentages because for that measure we looked at all lines of business. We were not able to rerun the data in time to meet the report deadline.

Sincerely,



Caroline L. Diehl, BSN, R.N., CCM
Care Manager, Disease Management

cc: file
Mr. James R. Godfrey

