



Susquehanna Health System

Divine Providence Hospital - Muncy Valley Hospital
The Williamsport Hospital & Medical Center

Sister Jean Mohl
Chairperson of the Board

Richard W. DeWald
Vice Chairman

Kirby O. Smith
President & CEO

April 22, 2002

Mr. Mark P. Volavka, Executive Director
Pennsylvania Health Care Cost Containment Council
225 Market Street Suite 400
Harrisburg, PA 17101

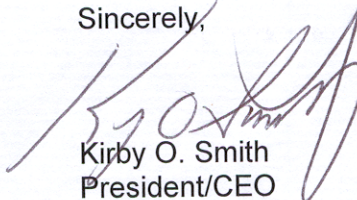
Dear Mr. Volavka:

Susquehanna Health System is pleased to be a participant in the **PHC4's 2000 CABG Report**. We thank the Council for their efforts in gathering this information and making it available for public use, thereby providing a standardized tool for assessing the effectiveness of healthcare providers in our Commonwealth.

The data contained in this report reflects the outstanding efforts of our cardiac surgery team to provide high quality healthcare and excellent personal service to patients throughout northcentral Pennsylvania. Further, this report continues to demonstrate that Susquehanna Health System has achieved these quality medical outcomes with charges that are significantly below the average median for Pennsylvania hospitals.

We recognize the **2000 CABG Report** as a valuable component of Susquehanna Health System's ongoing, comprehensive quality control program. We hope the report will encourage the public to be proactive in learning more about the relative performance of Pennsylvania hospitals with respect to both cost and quality.

Sincerely,



Kirby O. Smith
President/CEO